**Terms and conditions**

1.    By registering as a Tokyo Sushi Kitchen member, you consent to the terms and conditions outlined.

2.    To enjoy the benefits of the Tokyo Token program, you are required to provide us with a valid email address. When registering your Tokyo Token account, you are able to subscribe to receive marketing material.

3.    One free birthday sushi rolls are only available from 7 days commencing from your birthday. To receive your birthday sushi rolls;

a.    You, the member must be subscribed to marketing communications to redeem the birthday rolls.

b.    The birthday rolls is not available for new members in the first 14 days of membership.

c.     Free birthday rolls are available as regular maki rolls only.

4.    For every purchase made within participating Australian Tokyo Sushi Kitchen stores, you will be awarded $1 (one) Tokyo Token per $10.00 (AUD) to spend in-store in one or multiple transactions unless otherwise specified. Tokyo Token will not be issued and are not redeemable at mobile or temporary Tokyo Sushi Kitchen stores.

5.    Tokyo Tokens are calculated on the total cash amount paid and are valid only for 12 months from the date of purchase.

6.    Unless otherwise required by law or permitted by these terms and conditions, Tokyo Tokens are non-refundable and will not be redeemed for cash nor will cash change be given if not all Tokyo Tokens are redeemed in one transaction. No interest or any other earnings on funds deposited to a TSK account will accrue, be paid or be credited to you by Tokyo Sushi Kitchen.

7.    To earn Tokyo Tokens, you must first collect a card from any participating Australian Tokyo Sushi Kitchen store and activate it with a purchase. Tokyo Tokens will be transferred onto your TSK membership card after each transaction at the rate as outlined in point 4.

8.    To redeem Tokyo Tokens, you must register your card at https://tokyosushikitchen.customerrewards.com.au/ completing all required fields (Tokyo Sushi Kitchen cards only). Within 24 hours of registering online you'll be able to start redeeming.

9.    Tokyo Tokens are redeemable for rewards which consist of any food or beverage product within any participating Australian Tokyo Sushi Kitchen store (subject to availability) at the retail price in-store.

a.    Rewards can be redeemed at a rate of one (1) Tokyo Token to one AUD ($1 AUD).

b.    Minimum redemption amount is $2.50 AUD

10.  Tokyo Sushi Kitchen accepts no responsibility for incorrect information provided by Tokyo Sushi Kitchen loyalty members on web forums or the like.

11.  Tokyo Sushi Kitchen tokens may only be used on full priced items.

13.  Tokyo Sushi Kitchen loyalty cards cannot be used in conjunction with discounts offered to Shopping Centre retailers.

14.  Where you wish to use your Tokyo Tokens for purchases over $50 (AUD), you must provide the nominated store with 24 hours notice to ensure sufficient product is available.

15.  On occasions Tokyo Sushi Kitchen will run promotions for Tokyo Sushi Kitchen loyalty program followers. These promotions will be subject to these terms and conditions, unless otherwise specified.

16.  Only one Tokyo Sushi Kitchen loyalty membership card and account is permitted per person.

17.  Only one Tokyo Sushi Kitchen loyalty membership card can be scan per transaction.

18.  A maximum of 100 Tokyo Tokens is permitted on your Tokyo Sushi Kitchen loyalty card.

19.  Tokyo Sushi Kitchen will work with any customer who believes tokens have not correctly been added/removed from Tokyo Sushi Kitchen accounts. Tokyo Sushi Kitchen takes no responsibility if no errors are found after an investigation. This involves lost or stolen cards.

20.  In the case of a lost or stolen card, you should visit one of our stores to pick up a replacement. Once you have obtained your replacement card, please login to your membership “activate card” page and complete the details on the page. Please note that activating a new card will automatically cancel the old card number linked to your account.

21.  Tokyo Sushi Kitchen reserves the right to refuse use of a Tokyo Sushi Kitchen card on suspicion of unauthorised, fraudulent or otherwise unlawful use. Where this occurs, the account and card will be cancelled and any Tokyo Tokens will be forfeited.

22.  Tokyo Sushi Kitchen staff reserve the right to request photo identification in the form of a valid Driver's License or Proof of Age card to ensure the Tokyo Sushi Kitchen card belongs to nominated card holder.

23.  No fees are charged by Tokyo Sushi Kitchen for the issue, registration, activation or use of the Tokyo Sushi Kitchen loyalty program.

24.  In the event of no internet connection in any Tokyo Sushi Kitchen store, you can earn but not redeem Tokyo Tokens. To earn Tokyo Tokens you must have your receipt stamped and signed by the Tokyo Sushi Kitchen store manager upon purchase.

25.  Information collected from members at the time of registering as a Tokyo Sushi Kitchen followers is subject to Tokyo Sushi Kitchen 's Privacy Policy listed at [www.tokyosushikitchen.com.au](http://www.tokyosushikitchen.com.au)

26.  Tokyo Sushi Kitchen reserves the right to change these terms and conditions at any time by notifying you by email, or by changing the terms and conditions on our website.

Tokyo Sushi Kitchen Terms & Conditions – 21.03.19